

QUALITY POLICY

Xipuanine & Serviços, LDA is an independent company specializing in procurement, logistics, and ship chandling in Mozambique, dedicated to providing efficient, high-quality solutions for vessels, companies, and industrial projects.

Xipuanine & Serviços, LDA believes that applying Quality Management Principles to its business provides measurable value to its stakeholders. The organization will develop, implement, and align its Quality Management system, committing to:

Customer Focus — XSL places the customer at the center of its activities, understanding their needs and expectations and ensuring the delivery of effective, reliable solutions within the agreed-upon deadlines.

Compliance with Applicable Requirements — XSL strictly complies with legal, regulatory, normative, and contractual requirements, as well as other requirements applicable to the company's activities.

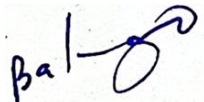
Leadership — Leaders establish a shared purpose and direction for the organization. They create and maintain an internal environment in which people can fully engage to achieve the organization's objectives and develop strong, sustainable relationships with suppliers and partners, ensuring high standards of quality, ethics, transparency, and trust.

Continuous Improvement — XSL promotes continuous improvement by increasing operational efficiency, reducing waste, preventing nonconformities, and continually enhancing customer satisfaction.

Systemic Approach to Management — Identifying, understanding, and managing interrelated processes as a system contributes to the organization's effectiveness and efficiency in achieving its objectives.

Communication of the Policy — Ensure that this quality policy is communicated to all employees and made available to relevant stakeholders, guaranteeing its understanding, implementation, and periodic review to maintain its suitability for the XSL context.

Management reaffirms its commitment to providing the necessary resources for the implementation of ISO 9001:2015, ensuring that the Quality Management System contributes positively to the company's sustainable growth, to the excellence of the services provided, and to strengthening the trust of our customers and partners.



Maputo, 27TH of July 2026

